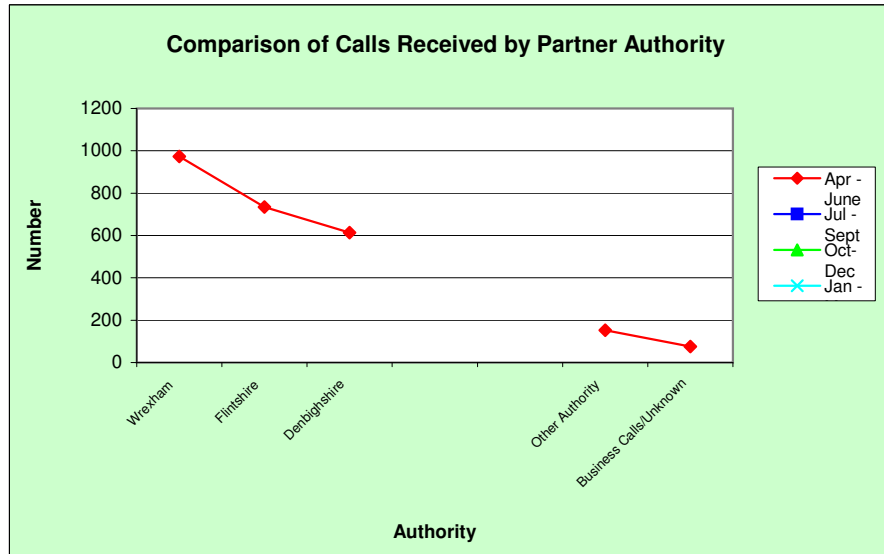


Table 1

**Telephone Calls Received by Partner Authorities 2012-13**

Authority	Apr - June		Jul - Sept		Oct- Dec		Jan - Mar	
	No	%	No	%	No	%	No	%
Wrexham	973	38.17%		#DIV/0!		#DIV/0!		#DIV/0!
Flintshire	735	28.83%		#DIV/0!		#DIV/0!		#DIV/0!
Denbighshire	613	24.05%		#DIV/0!		#DIV/0!		#DIV/0!
Other Authority	153	6.00%		#DIV/0!		#DIV/0!		#DIV/0!
Business Calls/Unknown	75	2.94%		#DIV/0!		#DIV/0!		#DIV/0!
<b>Totals</b>	<b>2549</b>	<b>100.00%</b>	<b>0</b>	<b>#DIV/0!</b>	<b>0</b>	<b>#DIV/0!</b>	<b>0</b>	<b>#DIV/0!</b>

Graph 1



**Table 1A**

<b>% Calls received by EDT/Call centre 2012-13</b>								
	<b>Apr - Jun</b>		<b>Jul- Sep</b>		<b>Oct-Dec</b>		<b>Jan-Mar</b>	
	<b>No</b>	<b>%</b>	<b>No</b>	<b>%</b>	<b>No</b>	<b>%</b>	<b>No</b>	<b>%</b>
EDT	2241	87.92%		#DIV/0!		#DIV/0!		#DIV/0!
Call Centre	308	12.08%		#DIV/0!		#DIV/0!		#DIV/0!
<b>Totals</b>	<b>2549</b>	<b>100.00%</b>	<b>0</b>	<b>#DIV/0!</b>	<b>0</b>	<b>#DIV/0!</b>	<b>0</b>	<b>#DIV/0!</b>

**Graph 1A**

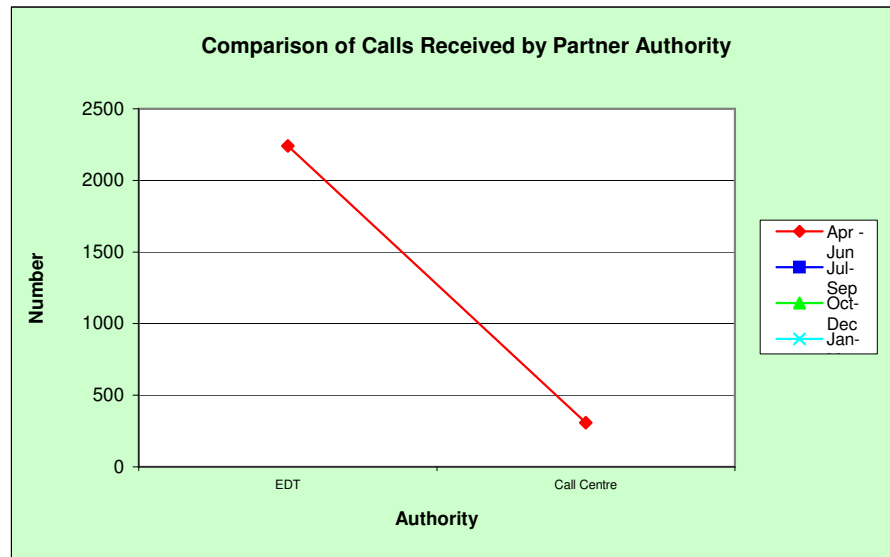


Table 2B

Visits to Partner Authorities - 2012-13								
Visits	Apr - Jun		Jul - Sept		Oct - Dec		Jan - Mar	
	No	%	No	%	No	%	No	%
Wrexham	113	41.85%		#DIV/0!		#DIV/0!		#DIV/0!
Flintshire	74	27.41%		#DIV/0!		#DIV/0!		#DIV/0!
Denbighshire	64	23.70%		#DIV/0!		#DIV/0!		#DIV/0!
Other Authority	19	7.04%		#DIV/0!		#DIV/0!		#DIV/0!
<b>Totals</b>	<b>270</b>	<b>100.00%</b>	<b>0</b>	<b>#DIV/0!</b>	<b>0</b>	<b>#DIV/0!</b>	<b>0</b>	<b>#DIV/0!</b>

Graph 2B

